

#### Welcome to our practice!

We thank you for choosing our office for your dental needs. Did you know your oral health is a vital part of your overall well-being? This is why we take a comprehensive approach when designing a treatment plan for your needs. Some of the services we offer include crowns, veneers, oral surgery, root canals and teeth whitening, just to name a few. Most procedures can be performed in our office, thus eliminating the need to travel to a different office for specialized treatment.

Throughout the year, our staff spends many hours attending continuing education courses to ensure that we are using the latest technology, techniques and resources available. This allows us to provide our patients with care that is not only cutting edge, but also time and cost effective as well.

On each and every visit, we will strive to make it a pleasurable experience. For your comfort, we offer televisions in every treatment room and refreshments in our reception area. If there is anything else we can do to makes your visits more pleasant, please let us know.

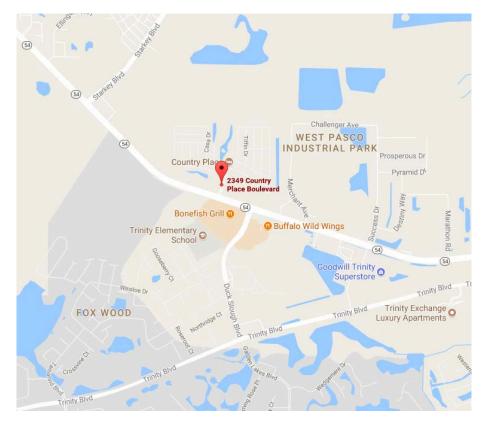
We thank you for choosing our office and look forward to seeing you soon.

Sincerely,

David Castellano, DMD

Jessica Kroll-Zambito, DMD

We are located on the corner of SR 54 and Country Place Blvd., next to the McDonald's.





## **Commonly Asked Questions**

# Q. Going to the dentist makes me anxious. Is there anything you can do to make me feel more comfortable?

A. This is a common problem that many patients face and will often prevent them from receiving much needed treatment, which will only result in additional problems later on. Your dentist will take ample time to explain the procedure, answer any questions you may have and make you feel at ease. For many patients, just knowing what to expect helps them to relax. For patients needing something additional, we do offer nitrous oxide, often referred to as laughing gas, to help you feel more comfortable. If necessary, we may also prescribe an oral sedative to be taken prior to your appointment.

#### Q. Do you offer payment plans?

A. We realize dental treatment can be costly, especially for patients without insurance coverage. While we do not offer in house financing, we do to participate in the CareCredit program. CareCredit is a fantastic option for patients who are looking to make payments on a monthly basis. There are several different options including 0% interest financing for up to 12 months.

#### Q. I would love to have my teeth whitened, but isn't it expensive?

A. We offer a variety of whitening options to make it affordable for all our patients. We have whitening systems for as low as \$195.

#### Q. Do you take my insurance?

A. We are able to work with most insurance policies. Please call our office with your insurance information and we will gladly contact your insurance carrier to verify your benefits.

#### Q. Why are x-rays necessary and aren't they harmful?

A. X-rays are a vital tool in diagnosing common oral problems such as cavities, periodontal disease, abscesses and an array of other issues. Because many oral problems reside beneath the gums, between the teeth and under existing dental work, x-rays allow us to see what a visual exam does not. Just as your medical doctor orders yearly tests, we require yearly x-rays to give you a clean bill of oral health. Our office uses the latest technology in digital imaging to minimize any apparent exposure. The American Dental Association has performed countless research concluding that the radiation received from digital dental x-rays is far less than what people receive on a daily basis from naturally occurring elements.

As a courtesy, we will call you to remind you of the appointment which you have scheduled. We realize that your time is very valuable and do our best to minimize wait times. In return, we ask if you are unable to keep a scheduled appointment, you notify the office so we may offer our services to another patient in need. Appointments cancelled or missed with less than 24 hours notice may be subject to a fee.

We are committed to providing our patients with the best care and staying up to date on current advancements to improve our quality of care.



# **Financial Policy**

As a courtesy to our patients, our office is happy to file your dental insurance for you and wait up to **30 days** for payment from them. If you prefer, we will collect the full amount due directly from you at the time of service and bill the insurance company for payment to go directly to you.

If you choose to have us wait for your insurance payment, we will collect the amount we **estimate** will be due from you at the time of service. Though we strive to be accurate, this is only an **estimate** and a balance may be due after the insurance has paid their portion. If you would like us to send a predetermination of benefits we are happy to do that but it is still not a guarantee that the insurance will pay at the time of service.

After **30 days** or upon payment from your insurance company, the balance becomes due and payable in full by you. If a problem arises with the claim, we will continue to do whatever is necessary to see that you are reimbursed any amount still due to you by your insurance company.

Failure to pay your balance may result in a late fee of \$25.00.

Returned check fee \$40.00.

I have read the agreement above and understand the terms. I choose to have the payment paid directly to the provider of service.

Signature

I choose to pay the full amount due at the time of service and have the insurance payment come directly to me/ I don't have dental insurance.

Signature

2439 Country Place Blvd., Suite 103 • Trinity, FL • 34655 • (727) 835-7076 • TrinityPremierDental.com



### **Notice of Privacy Practices of Trinity Premier Dental**

The law requires us to maintain your privacy, to give you this notice and to follow the terms of this notice. This notice describes how your health information may be used, disclosed and how you can access this information. Please review it carefully.

The law permits us to disclose your health information to those involved in your treatment. For example, a review of your file by a specialist whom we may involve in your care. We may use or disclose your health information for payment of your services. For example, if you have insurance, we may send a report of your progress to your insurance company. We may also share information with our business associates, such as a billing service. We will have a written contract with each business associate that requires them to protect your privacy. All records containing health or personal information will be shredded if no longer needed and all such retained information will be kept secure.

We may use or disclose your information to contact you. For example, we may send you newsletter or other information. We will also call to confirm the time and day we have reserved for your dental care. If you are not home, we may leave this information on your answering machine or with the person who answers the phone. We may need to contact you from time to time. We will use whatever address and telephone number you prefer.

In an emergency, we may disclose your health information to a family member or another person responsible for your care.

We may release some or all of your health information when required by law.

If this practice is sold, your information will become the property of the new owner.

Except as described above, this practice will not use or disclose your health information without your prior written authorization.

You may request in writing that we not use or disclose your health information as described above. We will let you know if we can fulfill your request.

You have the right to know of any uses or disclosures we make with your health information beyond the normal uses.

You have the right to transfer copies of your health information to another practice. We will mail your files for you. We will need a signed request for the transfer. A reasonable fee may apply.

You have the right to see and receive a copy of your health information, with a few exceptions, in a timely manner without delays for legal review. Please give us a written request regarding the information you would like to see. If you also would like a copy of your records, we may charge you a reasonable fee for the copies.

You have the right to request an amendment or change to your health information. Please give us your request to make changes in writing. If you wish to include a statement in your file, please give it to us in writing. We may or may not make the changes you request, but will be happy to include your statement in your file. If we agree to an amendment or change, we will not remove or alter earlier documents, but will add new information.

You have the right to receive a copy of this notice.

If we change any of the details of this notice, we will notify you of the changes in writing.

You may file a complaint with the Department of Health and Human Services, 200 Independence Avenue, SW Room 509 F, Washington, DC, 20201. You will not be retaliated against for filing a complaint. However, before filing a complaint or for more information or assistance regarding your health information privacy, please contact our Privacy Officer, Dr. David Castellano.

#### Acknowledgement

I have received a copy of the Privacy Practices Notice of Trinity Premier Dental.

Signed \_\_\_\_\_

Print Name

If signing as a parent or guardian, please note the name of the patient.



Welcome to our office! We will do our best to make your appointments as convenient and pleasant as possible. If at any time you have any questions regarding your treatment, your appointments or fees, please feel free to ask. This Acquaintance Form will help us to serve you better.

PLEASE PRINT

DATE:	EMAIL ADDRESS	S:		
PATIENT'S NAME:				
MARITIAL STATUS:	LIED 🗖 SINGLE 🗖 WID	OWED DIVOR	CED	
SPOUSE'S NAME:				
PATIENT'S ADDRESS:			ZIP:	
PHONE:				
PHONE: Home	Work	Cell	Preferred	
DATE OF BIRTH:/	_/ SOCIAL SECUR	RITY #		
EMPLOYED BY:				
BUSINESS ADDRESS:				
DO YOU HAVE DENTAL INSUR	ANCE? 🗆 YES 🗖 NO			
NAME OF INSURANCE CO.:				
POLICY HOLDER:	SOCIAL	SECURITY # OF PC	DLICY HOLDER:	
DATE OF BIRTH OF POLICY HO	OLDER:			
EMPLOYED BY:				
BUSINESS ADDRESS:				
IF PATIENT IS A CHILD, PAREN	T OR LEGAL GUARDIAN	NAME:		
PURPOSE OF VISIT:		FORMER D	ENTIST:	
HOW DID YOU HEAR ABOUT (	OUR OFFICE?			
IF REFERRED BY ANOTHER PA	ATIENT, WHOM MAY WE I	THANK FOR REFER	RING YOU?	
IS ANOTHER MEMBER OF YOU	UR FAMILY OR RELATIVE	A PATIENT AT OUR	OFFICE?	
EMERGENCY CONTACT:		REI	ATIONSHIP:	
PHONE:	ADDRESS:			



## **Medical History**

Patient's Name	:			Date	e of Bi	rth:			
	s that you may	ly treat the area in and a be taking, could have a							
	Are	you under a physician's	care now?	O Yes O No	If yes,	please explai	n:		
Have you	ever been hosp	oitalized or had a major	operation?	O Yes O No	If yes,	please explai	n:		
]	Have you ever	had a serious head or n	eck injury?	O Yes O No			n:		
	-	g any medications, pill		O Yes O No	-		n:		
Do	-	ve you taken, Phen-Fen	-	O Yes O No			n:		
-		Soniva, Actonel or any o							
5		tions containing bispho		O Yes O No	If yes,	please explai	n:		
		Are you on a sp	pecial diet?	O Yes O No	If yes,	please explai	n:		
		Do you us	se tobacco?	O Yes O No	If yes,	please explai	n:		
	Ι	Do you use controlled s	substances?	O Yes O No	If yes,	please explai	n:		
Women: Are you Pregnant/Trying to	o get pregnan	t? O Yes O No	Taking or	al contraceptiv	es? O Y	les O No	Nursing? O Y	es O No	
1	o any of the fo □ Penicillin □ Other	ollowing? Codeine If yes, please ex		Anesthetics		crylic	□ Metal	□ Late	۲ 
Do you have, or h	ave you had,	any of the following	?						
AIDS/HIV Positive Alzheimer's Disease Anaphylaxis Anemia Angina Arthritis/Gout Artificial Heart Valve Artificial Joint Asthma Blood Disease Blood Transfusion Breathing Problem Bruise Easily Cancer Chemotherapy Chest Pains Cold Sores/Fever Blisters	$\bigcirc$ Yes $\bigcirc$ No $\bigcirc$ Yes $\bigcirc$ No	Cortisone Medicine Diabetes Drug Addiction Easily Winded Emphysema Epilepsy or Seizures Excessive Bleeding Excessive Thirst Fainting Spells/Dizzines Frequent Cough Frequent Diarrhea Frequent Headaches Genital Herpes Glaucoma Hay Fever Heart Attack/Failure Heart Murmur	<ul> <li>Yes</li> </ul>	<ul> <li>Hepatitis A</li> <li>Hepatitis A</li> <li>Hepatitis B</li> <li>High Blood</li> <li>High Choles</li> <li>Hives or Ra</li> <li>Hypoglycer</li> <li>Hypoglycer</li> <li>Kidney Prolo</li> <li>Leukemia</li> <li>Liver Disea</li> <li>Low Blood</li> <li>Mitral Valvo</li> <li>Osteoporosi</li> <li>Pain in Jaw</li> </ul>	or C Pressure sterol sh nia cartbeat blems se Pressure se e Prolapse s Joints	<ul> <li>Yes O No</li> </ul>	Renal Dia Rheumati Rheumati Scarlet Fe Shingles Sickle Ce Sinus Tro Spina Bifi	c Fever sm ver Il Disease uble da ntestinal Disea of Limbs Disease sis	<ul> <li>Yes O No</li> </ul>
Congenital Heart Disorder Convulsions		Heart Pacemaker Heart Trouble/Disease	O Yes O No O Yes O No O Yes O No	b Psychiatric	Care	O Yes O No O Yes O No	Venereal I Yellow Ja		O Yes O No O Yes O No

Comments: \_\_\_\_\_

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my (or patient's) health. It is my responsibility to inform the dental office of any changes in medical status.

Signature of Patient, Parent or Guardian:

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# **Dental History**

I Floss □ Mouthwash □ Gum massager □	☐ Electric		
o any of the following cause tooth discomfort?         1 HOT       □ COLD       □ SWEETS       □ CHEWING         o you have any sores in or around your mouth?       _         re you aware of any swelling or lumps in your mouth?       _         /hen was your last dental cleaning?       _         o your gums bleed when you brush or floss?       _         ave you ever had periodontal (gum) treatments?       _         there any unpleasant taste or odor in your mouth?       _         /hich of the following do you use at home on a regular basis?       _         oothbrush:       _       Hard       _         I Floss       _       Mouthwash       _       Gum massager	☐ Electric		
I HOT       COLD       SWEETS       CHEWING         o you have any sores in or around your mouth?	☐ Electric		
o you have any sores in or around your mouth?	☐ Electric		
re you aware of any swelling or lumps in your mouth? /hen was your last dental cleaning? o your gums bleed when you brush or floss? ave you ever had periodontal (gum) treatments? there any unpleasant taste or odor in your mouth? /hich of the following do you use at home on a regular basis? oothbrush:	☐ Electric		
/hen was your last dental cleaning?	☐ Electric		
o your gums bleed when you brush or floss?	☐ Electric		
ave you ever had periodontal (gum) treatments?         there any unpleasant taste or odor in your mouth?         /hich of the following do you use at home on a regular basis?         oothbrush:       □ Hard       □ Medium       □ Soft       □         1 Floss       □ Mouthwash       □ Gum massager       □	☐ Electric		
there any unpleasant taste or odor in your mouth?         /hich of the following do you use at home on a regular basis?         oothbrush:          ☐ Hard         ☐ Medium         ☐ Soft         ☐         ☐ Floss         ☐ Mouthwash         ☐ Gum massager         ☐         ☐         ☐	□ Electric		
/hich of the following do you use at home on a regular basis?         oothbrush:       □ Hard       □ Medium       □ Soft       □         I Floss       □ Mouthwash       □ Gum massager       □	□ Electric		
oothbrush: 🗆 Hard 🗆 Medium 🗆 Soft 🛛 I Floss 🔹 Mouthwash 🗖 Gum massager 🖸	□ Electric		
Floss D Mouthwash D Gum massager D	☐ Electric		
I Fluoride (other than fluoridated toothpaste)	Oral Irrigator	(water pik)	
	aning device		
ave either of your parents lost any teeth due to gum disease?	☐ Mother	□ Father	$\Box$ Both
o you have any missing teeth?		□ Yes	□ No
ave they been replaced?		□ Yes	🗆 No
re you comfortable with the replacements?		□ Yes	🗆 No
o you have any loose teeth?		□ Yes	🗆 No
ave you ever had orthodontic treatment (braces)?		□ Yes	🗆 No
o you lose fillings or break fillings?		□ Yes	🗆 No
o you eat much citrus fruit?		□ Yes	🗆 No
o you frequently drink soft drinks? (regular/ diet)		□ Yes	🗆 No
o you usually have many cavities?		□ Yes	🗆 No
racked or broken teeth?		□ Yes	🗆 No
o you have any noticeable wear on your teeth?		□ Yes	🗆 No
ood traps?		□ Yes	🗆 No
o you grind or clench your teeth?		□ Yes	🗆 No
o you have frequent headaches?		□ Yes	🗆 No
o you have frequent pain in or around your ears?		□ Yes	🗆 No
oes your jaw hurt when you open your mouth wide, yawn or cl	hew?	□ Yes	🗆 No
o you notice any clicking or grinding noises in your jaw joint?		□ Yes	🗆 No
oes your jaw get "stuck," "locked" or "go out?"		□ Yes	🗆 No
oes your bite feel uncomfortable or unusual?		□ Yes	🗆 No
ave you had any injury to your jaw, head or neck?		□ Yes	🗆 No
ave you ever been treated for a temporomandibular disorder?		□ Yes	🗆 No
so, when, what, how and by whom?			
o you like the appearance of your teeth and your smile?		□ Yes	□ No
not, what would you like to change the most in the appearance	e of your teeth?		
ave you ever had an unpleasant dental experience or are dissat	isfied with your	past dentistry?	
lease add anything else you feel is important.			
	o you have any loose teeth? ave you ever had orthodontic treatment (braces)? o you lose fillings or break fillings? o you eat much citrus fruit? o you frequently drink soft drinks? (regular/ diet) o you frequently drink soft drinks? (regular/ diet) o you frequently drink soft drinks? (regular/ diet) o you usually have many cavities? racked or broken teeth? o you have any noticeable wear on your teeth? ood traps? o you grind or clench your teeth? o you have frequent headaches? o you have frequent pain in or around your ears? oes your jaw hurt when you open your mouth wide, yawn or c o you notice any clicking or grinding noises in your jaw joint? oes your jaw get "stuck," "locked" or "go out?" oes your bite feel uncomfortable or unusual? ave you had any injury to your jaw, head or neck? ave you ever been treated for a temporomandibular disorder? 'so, when, what, how and by whom?	o you have any loose teeth? ave you ever had orthodontic treatment (braces)? o you lose fillings or break fillings? o you eat much citrus fruit? o you frequently drink soft drinks? (regular/ diet) o you usually have many cavities? racked or broken teeth? o you have any noticeable wear on your teeth? bod traps? o you grind or clench your teeth? o you have frequent headaches? o you have frequent pain in or around your ears? oes your jaw hurt when you open your mouth wide, yawn or chew? o you notice any clicking or grinding noises in your jaw joint? oes your jaw get "stuck," "locked" or "go out?" oes your bite feel uncomfortable or unusual? ave you had any injury to your jaw, head or neck? ave you ever been treated for a temporomandibular disorder? 'so, when, what, how and by whom?	o you have any loose teeth?       Yes         ave you ever had orthodontic treatment (braces)?       Yes         o you lose fillings or break fillings?       Yes         o you eat much citrus fruit?       Yes         o you sually have many cavities?       Yes         racked or broken teeth?       Yes         o you grind or clench your teeth?       Yes         o you have frequent headaches?       Yes         o you have frequent pain in or around your ears?       Yes         o you notice any clicking or grinding noises in your jaw joint?       Yes         o you notice any clicking or grinding noises in your jaw joint?       Yes         o you have the eleft for a temporomandibular disorder?       Yes         o you notice head for a temporomandibular disorder?       Yes         o you like the appearance of your teeth and your smile?       Yes         o you like the appearance of your teeth and your smile?       Yes         o you like the appearance of your teeth and your smile?       Yes         o you like the appearance of your teeth and your smile?       Yes         o you like the appearance of your teeth and your smile?       Yes         o you ever had an unpleasant dental experience or are dissatisfied with your past dentistry?